



High-speed Internet - Access problems to Starlink service

(Lac-Tremblant-Nord, September 27, 2023) - Despite our municipality's efforts to obtain high-speed Internet access for our entire population, unfortunately, for many residents of Lac-Tremblant-Nord, this situation remains unresolved.

After numerous discussions with the government's high-speed Internet department to explain the problems we face, notably the lack of access to Starlink service for our citizens, the government is currently trying to find a way to process access requests.

As a reminder, citizens who have electricity but no road access, and even citizens who do not have electricity, should have access to high-speed Internet via Starlink.

Interactive high-speed Internet map

To consult the interactive high-speed Internet map and see what services are available to you, please visit the following link: <https://www.quebec.ca/gouvernement/politiques-orientations/internet-haute-vitesse-etat-situation?type=adresse&value=&code=>

The interactive map is updated regularly; therefore, you can see whether your address is eligible for Cogeco or Starlink services.

Internet access via Starlink

If you don't have high-speed Internet access but would like to access it via Starlink, please send us an email indicating your address in Lac-Tremblant-Nord to communications@lac-tremblant-nord.qc.ca in order for our municipality to provide the information to the government.

We would like to thank each and every one of you for your patience and cooperation in this delicate situation. Once the access requests have been received, we will follow up with the government and pass on the necessary information to our citizens.

Thank you for your attention !